

# Welcome to RoSPA



Thank you for becoming a RoSPA member.

This pack will give you all the information you need to make the most of your membership.

If you do require any further information, please do not hesitate to contact the membership department on 0121 248 2051 or email membership@rospa.com

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## **History of RoSPA**

The Society has a vast and varied history. Full details can be found at **www.rospa.com/history** but listed here are some of the highlights of RoSPA's achievements.

#### In the beginning...

Following a public meeting in Caxton Hall in 1916 it was decided to elect a London "Safety First" Council to tackle the 'alarming increase in traffic accidents, and the direct connection therewith of the restricted street lighting which had been necessitated by the War conditions.'

So began the organisation that was to become The Royal Society for the Prevention of Accidents.

#### The early years...

Between 1916 and 1950, the Council evolved to become The National Safety First Association and then in 1941, with the agreement of the King, became The Royal Society for the Prevention of Accidents. During this time, RoSPA was involved in a number of initiatives:

- There was a call to licence all drivers and restrict the age of drivers
- Accident data was collected and a railway safety committee was established
- The 'Think Safety' campaign was established and a call for left hand drive vehicles to be banned from Britain's roads
- In 1930, the Road Traffic Act featured many ideas put forward by the Association
- When war broke out in 1939, traffic deaths soared and so the Association produced 'A War Time Code of Safety Hints', which was distributed to 120,000 people
- By 1947, more than 1,100 road safety committees were now in existence, the Cycling Proficiency Scheme had begun and for the first time in 21 years road deaths were fewer than 5,000

#### 1950 and beyond...

In 1950, National Child Safety Week was held and considered to be the most effective campaign in the history of accident prevention.

The RoSPA Awards Scheme was launched and a record 31,000 visitors toured the RoSPA House exhibition.





## **History of RoSPA**

In 1961 the Tufty Club for the under-fives was launched by RoSPA and by 1962, more than 60,000 children had joined the Tufty Club.

In 1981, The League of Safe Drivers was incorporated into the Society and renamed the RoSPA Advanced Drivers Association (now RoSPA Advanced Drivers and Riders).

In 1983, after 21 years of campaigning, seatbelt legislation was introduced.

In 1991 HRH the Princess of Wales presented the RoSPA/Shell Good Practice in Safety Education Award.

After a five-year RoSPA campaign the Government finally agreed to make it mandatory for domestic appliances to be sold with fitted plugs.

In 1993, together with the Royal Life Saving Society RoSPA published a guidance document called "Safety on British Beaches".

In 1997, the first guidance document was produced on Managing Occupational Road Risk (MORR<sup>™</sup>).

In 2000, RoSPA gained Binder Hamlyn Arthur Andersen 1999 Best Practice Awards for Charities in "Exceeding Customer Expectations" and "Strategic Leadership" categories.

Norwich Union and RoSPA launched a new website for young workers – **www.youngworker.co.uk** 

By 2003 the ban on the use of hand held mobile phones while driving was finally achieved. The child car seats website, **www.childcarseats.org.uk**, was launched and was an immediate success.

The Society worked with the European Child Safety Alliance on a Europe-wide project and a website - **www.childsafetyeurope.org/watersafety** - has been set up as part of a drowning prevention campaign.

In 2004, RoSPA was awarded the DTI contract to provide a public information service using the **HASS/LASS database**. The Government proposed regulations to control tap water temperatures. This was one of the 10 basic safety features which RoSPA said was needed to improve the safety of the built environment.

After much success, RoSPA continues to work in all areas of life to save lives and reduce injuries, made possible in the most part by the continued support of our members.

#### What will your membership mean to us?

Your support is more than just financial. By expanding the membership base, we are able to campaign for change in safety areas knowing that we have the many voices of our members behind us.

In addition, your membership fees will support the development of new resources, contribute to funding research and help to provide financial support for RoSPA campaigns.

#### What will your membership mean to you?

By being a member of a leading health and safety organisation such as RoSPA, you are demonstrating to your peers in the industry that you are dedicated to a safer working environment.

In addition, as a member you are entitled to a number of benefits that will assist you in your work.

These benefits include:

- Access to the all-new RoSPA Member Zone
- Discounts on health and safety training courses\*
- Use of the RoSPA Infocentre and 24/7 online database
- Discount on your RoSPA Occupational Health and Safety Awards entry\*
- Free subscription to a RoSPA journal package relating to your area of safety interest
- 30 minutes free telephone consultancy\*
- Discounts on health and safety products\*
- Use of the RoSPA member logo on your company website and letterheads\*
- A RoSPA membership certificate and frame for display
- Optional subscription to RoSPA's e-Bulletin service accessible via the Member Zone
- Half price advertising in all RoSPA journals\*

#### **Specialist benefits:**

The Fleet Safety membership package includes discounts on RoSPA's Driver Profiler psychometric test\*

Safety Education membership package includes £25 worth of vouchers for use on RoSPA resources\*

\* not applicable to individual members

The RoSPA Infocentre is an invaluable source of information; with its packed archives dating back over 50 years, its searchable online database of up to the minute information (available 24/7) and highly qualified, friendly and knowledgeable staff, we can answer almost any query you have on the subject of health and safety.

#### Contact us NOW – let US do the work for YOU!

We:

- Use the latest information sources to reply to hundreds of RoSPA member enquiries every month
- Respond to the majority of enquiries on the same day
- Can send you health and safety information online
- Have excellent information sources at our disposal, including online databases and specialised health and safety journals
- Draw on the skills and expertise of RoSPA staff to give you advice on your health and safety enquiries
- Invite you to visit our collection of over 20,000 journals, books and publications at RoSPA in Birmingham – a unique resource, particularly for researchers
- Lend books and provide copies of journal articles
- Provide you with access to the Infocentre catalogue online, via the members' website

We are open Mon - Fri from 9am - 4pm Tel: 0121 248 2063 Email: infocentre@rospa.com

### **RoSPA Member Zone**



The RoSPA Member Zone boasts a range of features for members, including:

**E-Bulletins** – sign-up for free member e-bulletins on subjects of interest to you. You can also access past versions of e-bulletins.

**Infocentre** – access the RoSPA Infocentre's 24/7 database here, plus view FAQs, Infocentre updates and present your queries online.

**RoSPA member case studies** – see what your fellow members are doing to improve health and safety. You can also sign up to participate in a case study of your own.

**Discussion forums** – discuss issues of importance with your fellow members.

Logo request form – request your RoSPA member logo here.

**Recommendation form** – recommend RoSPA membership to a colleague.

**Health and safety careers** – ask the experts for assistance in advancing your health and safety career by posting your question online.

**Journal subscription form** – sign up here for additional journal subscriptions for yourself or a colleague and take advantage of the discounted rates.

To log in visit www.rospa.com/members

As a RoSPA member, you are demonstrating your support of our work to save lives and reduce injuries, and also your commitment to health and safety as an organisation.

#### Your rights as a member

If you have any issues with RoSPA membership, please call 0121 248 2051 and we will endeavour to resolve these promptly to your satisfaction. Should you need to cancel your membership, you may do so by providing written notice 60 days in advance of the start of the new membership year.

Please note that RoSPA retains the right to cancel membership if:

- The member does not pay the membership invoice within 30 days of receipt
- The member is participating in an activity which is deemed detrimental to the Society's reputation
- The member does not comply with the conditions of logo use set out in this handbook and/or guidelines supplied

#### Use of RoSPA copyright and logos

Members are not permitted to use any logo or RoSPA copyright material other than the RoSPA member logo (see below) without explicit written permission from RoSPA.

#### **RoSPA member logo**

Members are permitted to display the RoSPA member logo to demonstrate their commitment to health and safety. Please note that this only applies to the site to which the membership is registered.

Multi-site organisations who wish to use the member logo for all sites should contact Deborah Henry, Membership Liaison Officer on 0121 248 2051 to discuss corporate membership.

#### Permitted

✓ Letterheads ✓ Company annual report ✓ Website – (please see note overleaf)

#### Not permitted

X Business stationery, business cards (except letterheads) X Catalogues and sales brochures

X Promotional flyers X Quotation sheets X Order Forms or invoices X Products and packaging

RoSPA members are entitled to vote at the annual AGM. Members also have a nominal liability (50p) in the unlikely event of the Society being wound up.

### **RoSPA Member Logo**

#### Use of the member logo

#### Website use

If possible, the logo should be displayed on a 'Useful Addresses / Links' page (with a link to the RoSPA website), a 'Memberships held' page or any relevant health and safety pages of the website. If this is not possible, it may be used on a website's home page, in which case extra care is required regarding its positioning and size, which must not be unduly prominent.

#### Colour

The normal colour for the RoSPA member logo is red (Pantone 485). When printing in full colour process this should be matched using 100% Yellow and 100% Magenta.

If printing in red is not possible, the logo may also be reproduced in black.

#### **Correct display**

- Always work from original artwork; do not attempt to simulate the RoSPA logo, which is copyright
- Do not alter or add to the logo
- Do not use other typefaces in conjunction with the logo
- Do not combine the logo with illustrations or graphics
- Do not reproduce the logo as an outline
- The RoSPA member logo should not be displayed at a size less than that shown here



2cm

#### Important note:

Please note that RoSPA does not approve or endorse products or services and this must not be implied to potential customers through the positioning and/or the size of the RoSPA member logo, its repetition, or by the wording of any accompanying text mention of RoSPA.

#### **Head Office:**

Edgbaston Park, 353 Bristol Road, Birmingham B5 7ST Telephone: +44 (0) 121 248 2000 Fax: +44 (0) 121 248 2001

#### **RoSPA Wales:**

2nd Floor, 2 Cwrt-y-Parc Parc Ty Glas, Cardiff Business Park Llanishen, Cardiff CF14 5GH Telephone: 02920 716306

#### **RoSPA Scotland:**

Livingston House, 43 Discovery Terrace, Heriot-Watt University Research Park, Edinburgh EH14 4AP Telephone: 0131 449 9378 Fax: 0131 449 9380

#### **RoSPA Northern Ireland:**

Nella House, Dargan Crescent, Belfast BT3 9JP Telephone: 028 9050 1160 Fax: 028 9050 1164



## Welcome to RoSPA

As a new RoSPA member, understanding your first impressions of RoSPA and the membership process are very important in enabling us to continue improving our service. In order to assist us in this endeavour, we would be grateful if you could take the time to complete this short survey.

#### 1. How did you first hear about RoSPA?

Letter/email	Recommendation	Attended a course
Word of mouth	RoSPA website	Other website (please state)
Leaflet in journal (plea	ase state)	Advertising (please state)

#### 2. Please select your primary reason for joining RoSPA:

- RoSPA's reputation as a leading voice in health and safety
- □ The RoSPA Occupational Awards scheme
- RoSPA's campaign work
- □ To support RoSPA as a charity
- RoSPA's expertise in health and safety
- RoSPA's health and safety training
- □ The RoSPA membership benefits

# 3. Please rate the membership benefits below in order of importance to your company:

- Discounts on health and safety training
- Member Zone
- □ Subscription to the journal
- Discounts on RoSPA Awards / Congress / Events
- Free telephone consultancy
- The RoSPA Infocentre
- Use of the RoSPA member logo
- Access to expert staff

#### 5. How would you rate the application process?

- **Excellent**
- 🖵 Good
- □ Satisfactory
- Dep Poor

#### 4. How did you apply for RoSPA membership? (tick all that apply)

- Requested information by phone
- Requested information by email
- Online application form
- Downloaded application form
- Paper application form
- Completed application over the phone

## 6. How would you rate your communication with RoSPA staff?

- ExcellentGood
- □ Satisfactory
- D Poor

#### Thank you for your time. Please return your completed survey to:

Membership Department, RoSPA, Edgbaston Park, 353 Bristol Road, Birmingham B5 7ST. Fax: 0121 248 2094 Email: membership@rospa.com

## **RoSPA** membership - free gift order form

To welcome you as a RoSPA member, we would like to give you two free laminated posters from our Training, Resources and Consultancy Catalogue 2009 and our Products and Services Catalogue for 2008/9.

The choice of posters is listed below. All posters can be viewed at **www.rospa.com/shop.** Simply enter the code listed below and select to search by product code. Alternatively, you can request a pdf version of the poster section of the catalogue by emailing **membership@rospa.com** 

Membership No:	
Name:	
Contact No:	

**Training, Resources and Consultancy Catalogue 2009** 

Subject	Product Code	Select
Accident reporting	ISPP2961L	
Chemical safety	ISPU0221L	
Reduce the risk of eyestrain	ISPS0631L	
Electrical fittings	ISPO0041	
Battery charging	ISPO0331L	
Fire extinguishers	ISPF0591L	
Fire exits	ISPF0611L	
Safety	ISPP4151L	
Manual handling	ISPA0871XL	
Team lift	ISPM1491L	
Office falls	ISPP4261L	
Office tidiness	ISPB0921L	
Causes and symptoms of stress	ISPP4011L	
Driving for work	ISPE0621L	

#### **Products and Services Catalogue 2008/9**

Subject	Product Code	Select
Pedestrians and pedal cyclists – secondary	SEPS 353-5	
Mopeds, motorcycles and cars – secondary	SEPS 354-5	
Drinking and driving – secondary	SEPS 355-1	
Alcohol: the effects – secondary	SEPS 352-1	
Bicycle Safety – secondary	SEPS 328-1	
Stop, Look and Listen – infant	SEPIN 2205	
Roads and traffic – infant	SEPIN 2395	
Roads and traffic – infant	SEPIN 2901	
Colours in the street: red – infant	SEPIN 2981	
Colours in the street: green – infant	SEPIN 2991	
Walking to school – junior	SEPJ3645	
Be water wise – junior	SEPJ363 1	
Road safety quiz – junior	SEPJ362-1	
Green cross code quiz – junior	SEPJ337-1	

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